

Department Family & Social Affairs

QUALITY OF LIFE AS A COMPASS FOR GOOD LOCAL GOVERNMENT

TUE, 03/02/2026



6,528 inhabitants
(01/2025, Statistics Austria)

2,631 families / 40%
(2021, Statistics Austria)

**1,178 children and young
people aged 0–17 / 18%**
(2023, Statistics Austria)

1,169 persons aged 65+ / 18%
(2023, Statistics Austria)

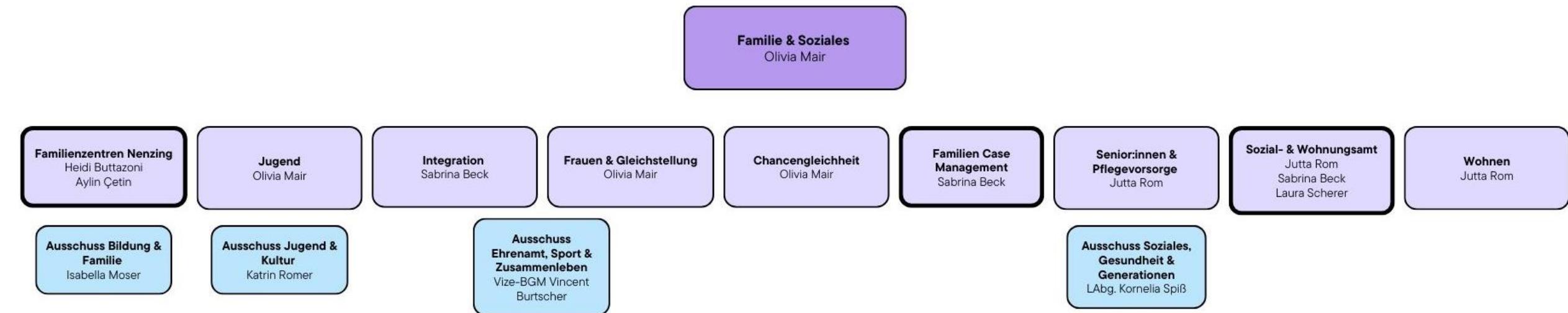
Family & Social Affairs Department

- since March 2023
- Team of 5 people – 345 FTE
- 5 volunteer teams

Vision

"The Family & Social Affairs Department supports people in a wide variety of life situations with a high level of expertise, promotes social participation and creates family- and generation-friendly structures so that all residents – in all their diversity – can experience a sense of belonging and participate in community life. We place a special focus on groups that are difficult to reach."





- 9 subject areas
- 3 of which have the most resources (boldly outlined)
- 4 political committees

Nenzing Family Centres

Cooperation with all five early childhood education institutions (childcare and nursery schools):

- **Family programme:** twice a year with approx. 50 parent education & family leisure activities
- **Parent meetings:** Weekly parent meeting with connexia parent counselling (midwife) at the centre, monthly parent meetings with volunteer teams in 3 areas
- **Welcome visits:** for families with newborns (60) & newly arrived families with children up to 6 years of age (30)
- **1st year group reunion:** all children born in the previous year are invited with their families; information stands from institutions, associations, initiatives, etc. with offers for the target group
- **Familiy Literacy Project „Reading Fun“:** parents with little tradition of reading aloud read in German and another language; children learn what it is like not to understand a language; in cooperation with the Nenzing library
- **„Purzelbaum“:** closed parent-child groups for exchange on parenting topics

➤ **Participatory programme design** with parents' groups, elementary educational institutions and cooperation partners, as well as a view of changes in society as a whole

Family Case Management

Individual support for families in Nenzing:

- Support for families living in Nenzing
- Contact point for families in the community
- Information and coordination centre

Working method:

- Voluntary, low-threshold, follow-up, Outreach
- Reaching hard-to-engage families through multiple approaches and resource-intensive relationship-building work



Senior citizen work

Living well and happily in your own community into old age – the wide range of services offered by senior citizen work aims to achieve this goal through:

- **Senior citizens' programme:** twice a year with approx. 40 health, leisure and information offers, including senior citizens' excursions and Christmas parties
- **„Women's oasis“:** weekly open women's meeting for the over-60s with volunteer hosts, motivational talks once a month
- **Retirement breakfast:** every two years for (soon-to-be) retirees, where organisations present their voluntary work
- **Cooperation with the local Home Nursing Association: Day Care** twice a week for older people; **Caregiving Relatives' Café** once a month;

➤ Participatory service design with senior citizens' associations, local Home Nursing Association and senior residence Nenzing, as well as care management for the Walgau region

Spaces create opportunities

Three locations – many rooms:

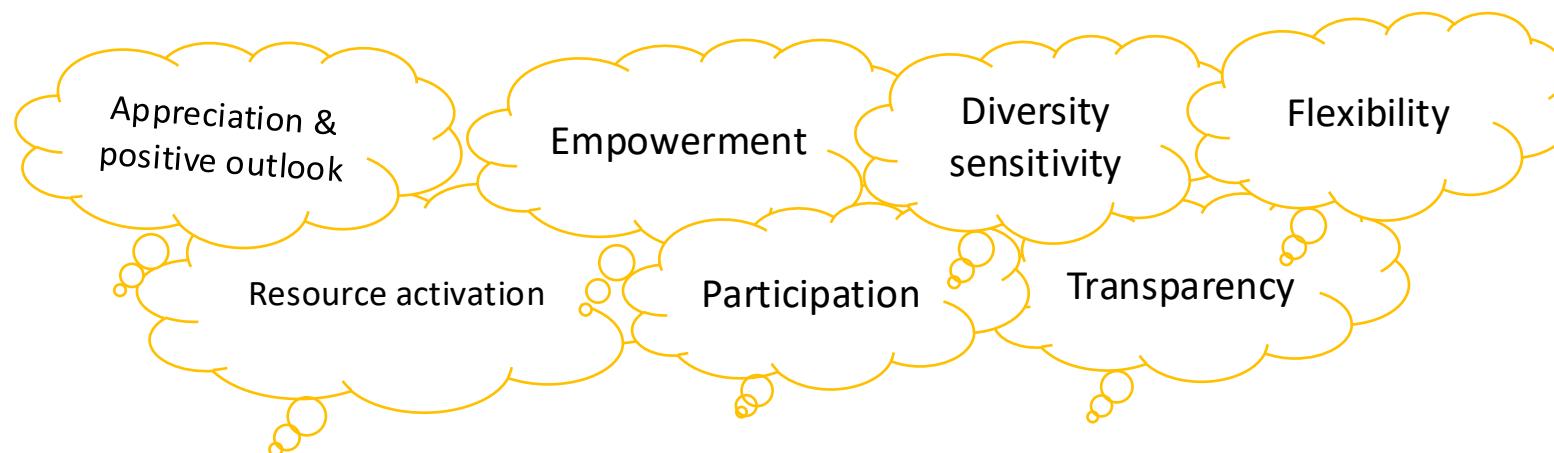
- Family centre *allesamt* („all together“) - since Sept 2024
- Community room „*mittadinna*“ („right in the middle“) - since March 2024
- Offices in the town hall

- Large community hall with hall attendants



What is required

- Commitment and support from local political leaders
- Resources for implementation: personnel, financial, space
- Good connections within the social network in Vorarlberg, reliable cooperation partners
- A shared attitude among employees:



Feeling at home in Nenzing

