



Free transportation for seniors



PRESENTATION OF THE ZLATA MREŽA PROJECT

What is PROSTOFER?

The name Prostofer is a blend of the words “prostovoljni” (voluntary) and “šofer” (driver). Prostofer is a project run by the Zlata mreža Institute.

PROSTOFER is a sustainable nationwide volunteer project that supports the mobility of elderly people by connecting those who need transportation and are unable to use public or paid transport with active elderly volunteer drivers who are happy to help.

Prostofer volunteers' gathering in Vransko – Autumn 2025



Who is PROSTOFER for?

PROSTOFER is intended for elderly people who do not drive themselves, have no relatives to rely on, have low monthly incomes, and have limited access to public transport.

Why PROSTOFER?

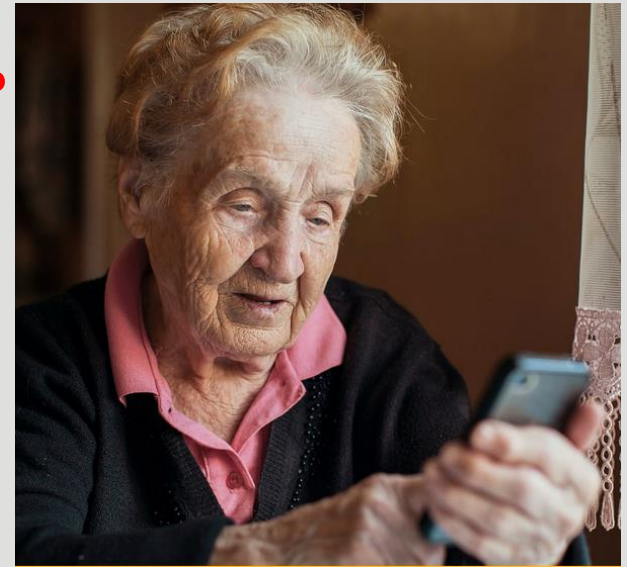
- Improving mobility among the elderly
- Increased social inclusion
- Stronger social connections
- Mutual support

How PROSTOFER works?

- Call the phone number 080 10 10.
- The communication center verifies the applicant's eligibility for transportation and finds a driver who can provide free transportation using a vehicle provided by the municipality.

What are the PROSTOFER transport routes?

The radius and routes of free transportation are determined by the municipality.



Who can be a PROSTOFER?

A volunteer driver can be anyone who has a valid driver's license and is willing, in their free time, to help those who need transportation.

Which documents need to be signed before the ride?

Every PROSTOFER driver signs a declaration committing to drive in accordance with traffic regulations, not to drive under the influence of alcohol or other substances, and to hold a valid driver's license. The user signs a declaration acknowledging that they ride at their own risk.

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PROSTOFER IN THE MUNICIPALITY OF JESENICE



- In the Municipality of Jesenice, we started the project in May 2020. We signed a contract with the Zlata mreža institute, which coordinates everything related to transportation. At Petrol, we signed a lease agreement for an electric vehicle Renault Zoe. We purchased and installed an electric charging station.
- The annual costs for running this project are approximately 11.000€ and include costs for the vehicle lease, services from Zlata mreža, driver insurance, electricity for charging, car cleaning, and any other minor costs related to vehicle use. The funds are provided in the municipal budget.
- Prostofer drivers perform 250 to 300 rides per year, mostly to healthcare facilities. The rides are carried out by 10 Prostofer drivers, of whom 6 are active and the rest occasionally. Due to a shortage of drivers, in the last two years rides have been limited to distances up to Ljubljana.

Links to websites :

Prostofer: <https://prostofer.si/o-prostoferju>

Municipality of Jesenice: <https://www.jesenice.si/o-obcini/zdravstvo-in-socialna-varnost/socialnovarstvene-in-zdravstvene-storitve/item/23133-brezplacni-prevozi-za-starostnike>

Video

I became a prostofer

<https://youtu.be/CYGOKODU690>